

# An Introduction to the Office of Aging and Disability Services Maine DHHS

Legislative Orientation  
Prepared for the  
128<sup>th</sup> Legislative Session  
January 2017



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

# Office of Aging and Disability Services (OADS)

Gary Wolcott, Director

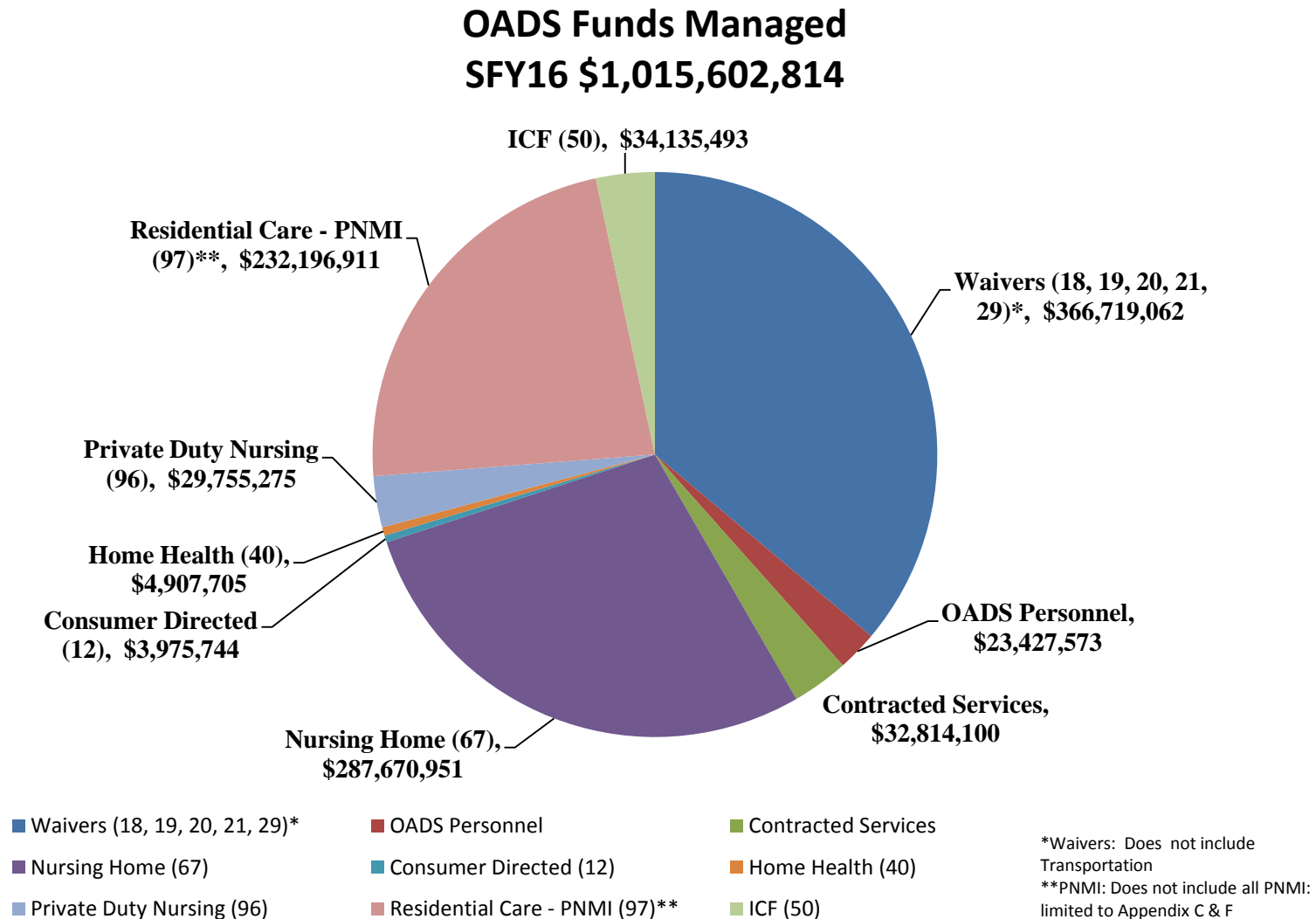
The Office of Aging and Disability Services promotes the highest level of independence, health and safety of older citizens, vulnerable adults and adults with disabilities.

## The Office at a Glance

Positions: **332**  
SFY '16 Expenditures: **\$1,015,602,814\***

\*\$960 million of this number is a result of sections of MaineCare policy managed by OADS in partnership with OMS. Please note that this spending would also be reflected in any presentation of expenditures by OMS.

# OADS: SFY '16 Expenditures by Service



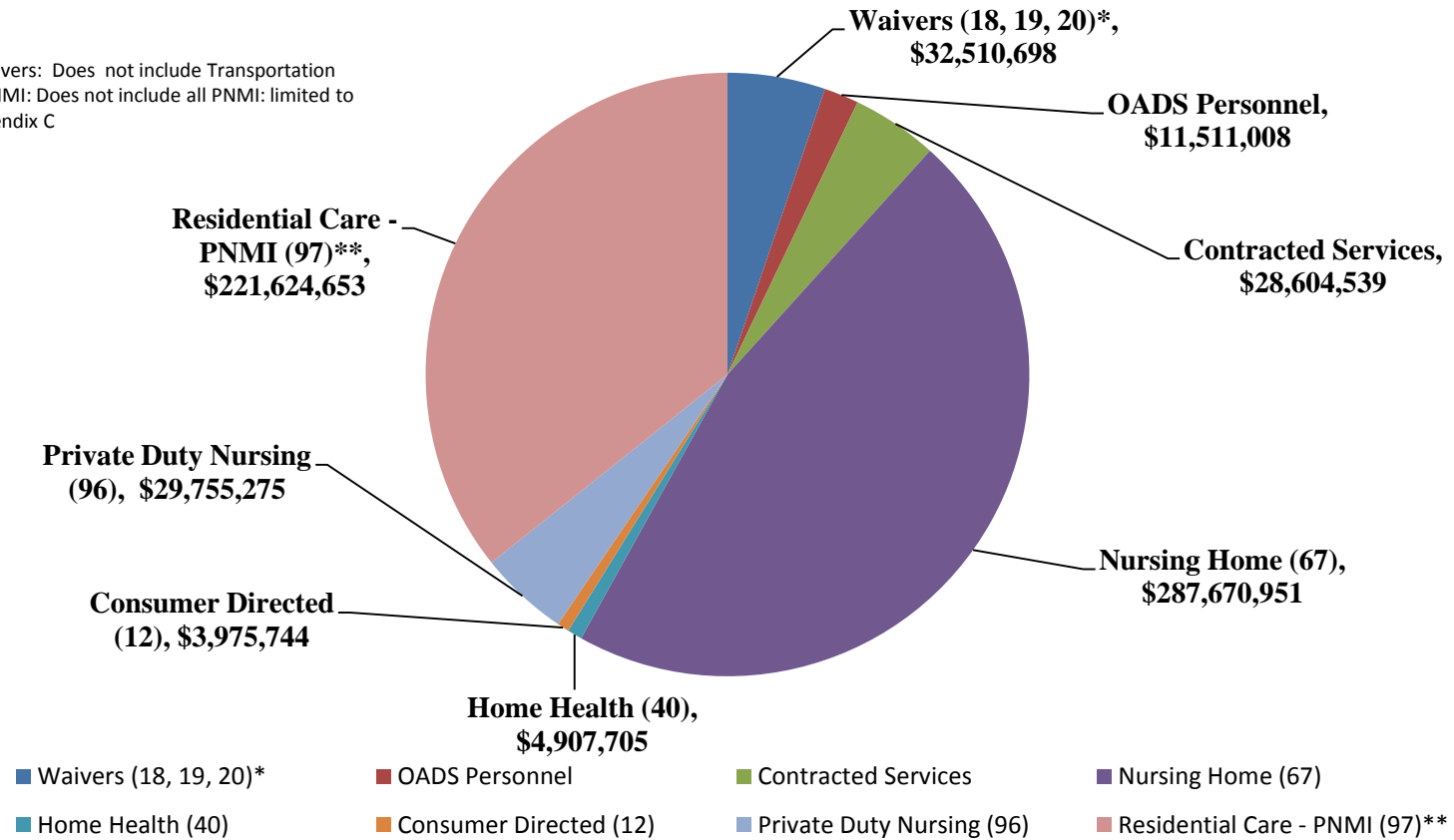
# OADS: People We Serve, Services We Provide

- 1.** OADS is designated as **Maine's State Unit on Aging under the Older Americans Act** and is responsible for planning, developing, managing and providing services to promote independence for elders.
- 2.** OADS provides **Adult Protective Services and administers the Public Guardianship and Conservatorship program** to protect Maine's vulnerable elders and adults with disabilities from abuse, neglect and exploitation.
- 3.** OADS oversees the delivery of long term services and supports including:
  - Adult Day Services
  - Care Management
  - Family Caregiver Respite
  - Employment
  - Home Health
  - Homemaker
  - Housing
  - Medical Eligibility Determination
  - Nursing Home
  - Nutrition (Meals on Wheels/Congregate Dining)
  - Personal Care Services
  - Residential Services
- 4.** OADS administers **five MaineCare Waiver Services** to assist individuals to remain in their homes or other residential community setting, and thereby avoid or delay more costly or restrictive nursing facility services. Services are for:
  - Adults with Brain Injury (Section 18)
  - Elderly and Adults with Disabilities (Section 19)
  - Adults with Other Related Conditions (Section 20)
  - Comprehensive Benefits for Members with Intellectual Disabilities or Autistic Disorder (Section 21)
  - Support Services for Adults with Intellectual Disabilities or Autistic Disorder (Section 29)

# OADS: Aging, Long Term Care, Neurobehavioral Services

## Aging, LTC, & Neurobehavioral SFY16 \$620,560,572

\*Waivers: Does not include Transportation  
\*\*PNMI: Does not include all PNMI: limited to Appendix C



# OADS: Aging Services

## Programs, source of funding and number of people served:

	State Funded	Older Americans Act	AAA Funds	Grant
Family Caregiver Respite – <b>5,175</b> (October 2016)		√	√	
Healthy Aging Programs (Chronic Disease Self-Management/Matter of Balance) – <b>1,800</b> (October 2016)	√		√	
Information & Referral – approximately <b>85,000</b> (annually)		√	√	
Nutrition (Congregate and Home Delivered Meals) – <b>72,110</b> meals (October 2016)	√	√	√	
Senior Corps Volunteer Program – <b>1,500</b> volunteers (annually)	√			√
Senior Medicare Patrol – approximately <b>38,000</b> (annually)			√	√
State Health Insurance Assistance Program – approximately <b>3,000</b> (October 2016)			√	√
Supportive Housing – <b>250</b> (annually)	√			

# OADS: Long Term Care Services

Programs and number of people served – November 2016 enrollment:

MaineCare State Plan	MaineCare Waiver	State Funded	Grant
Consumer-directed Services (Section 12) – <b>425</b>	Elderly, physically disabled (Section 19) – <b>1,375</b>	Adult Day (OADS Section 61) – <b>50</b>	Homeward Bound (Money Follows the Person) – <b>92</b>
Home Health (Section 40) – <b>2,992</b>		Home Based Care (OADS Sections 11 and 63) – <b>1,500</b>	
Nursing Facility (Section 67) – <b>3,934</b>		Independent Support Services (Homemaker, OADS Section 69) – <b>2,300</b>	
Private Duty Nursing/Personal Care Services (Section 96) – <b>2,150</b>			
Residential Care (Section 97) – <b>3,020</b>			

# OADS: Neurobehavioral Services

Each year, over 10,000 Maine citizens acquire a brain injury. Most recover, but about 300 develop long term disabilities. Neurobehavioral Services assist, educate and rehabilitate people with brain injuries to attain and sustain the highest function and self-sufficiency using home based and community based treatments, services and resources to the greatest possible degree.

Waiver Services for Adults with Brain Injury (Section 18)	Outpatient Neurorehabilitation Treatment Clinics (Section 102)	Skilled Specialized Brain Injury Nursing Care (Section 67)
<ul style="list-style-type: none"><li>• 181 people served annually</li></ul>	<ul style="list-style-type: none"><li>• 9 clinics statewide</li><li>• 700 people served annually</li><li>• 18 hours of treatment per week</li></ul>	<ul style="list-style-type: none"><li>• 70 people served in SFY16</li><li>• 2 sites</li><li>• 30 beds</li></ul>

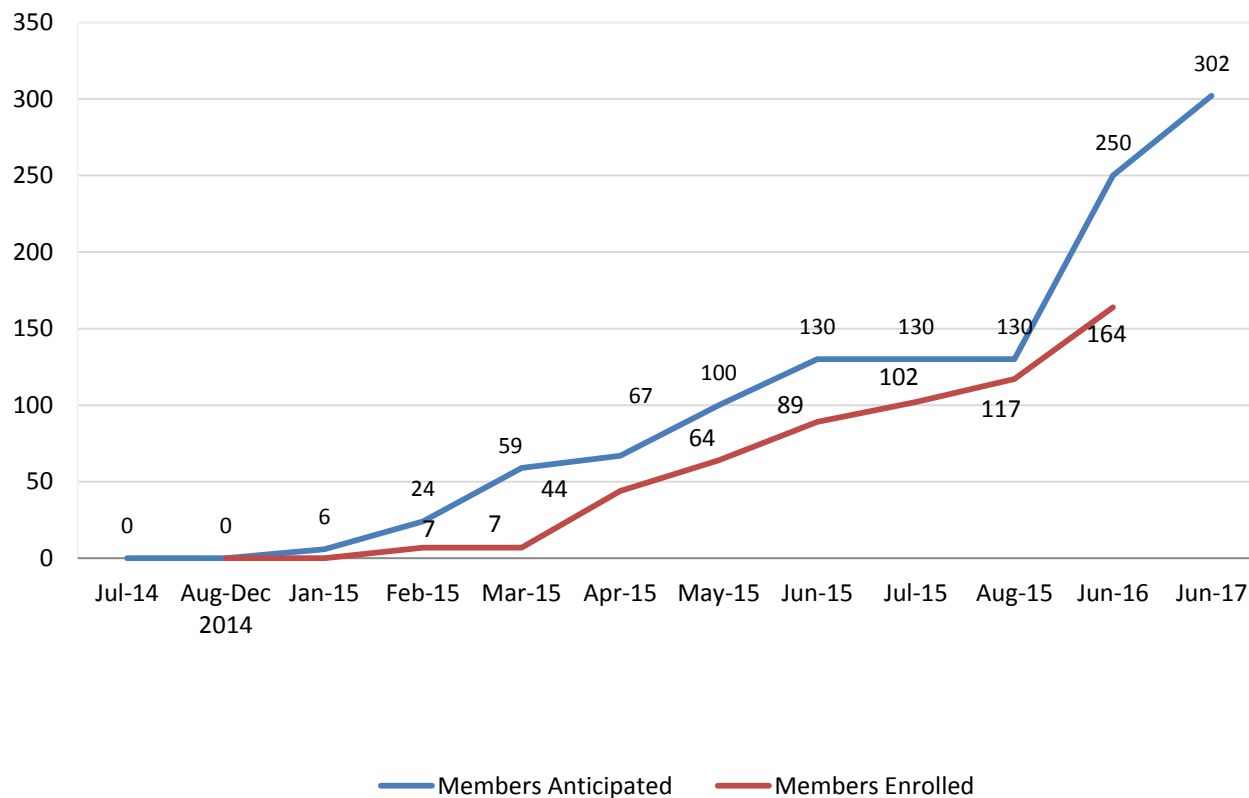
OADS serves adults age 21 years and older who have Cerebral Palsy, Epilepsy or other serious conditions:

Waiver for Adults with Other Related Conditions (Section 20)
<ul style="list-style-type: none"><li>• 35 people served</li><li>• 22 additional people working with provider organizations to secure services</li><li>• 10 additional people will be served each year in 2017, 2018 and 2019</li></ul>

# OADS: Neurobehavioral Services

## Waiver Services for Adults with Brain Injury (Section 18)

### Enrollment



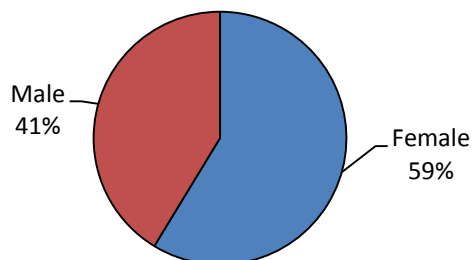
# OADS: Adult Protective Services

The Adult Protective Services Act is a program of protective services designed to be an important safety net for Maine's vulnerable adults who are victims of, or are at risk of, abuse, neglect or exploitation. Clients are frail elders and adults with physical, mental, or intellectual disabilities. Adult Protective Services:

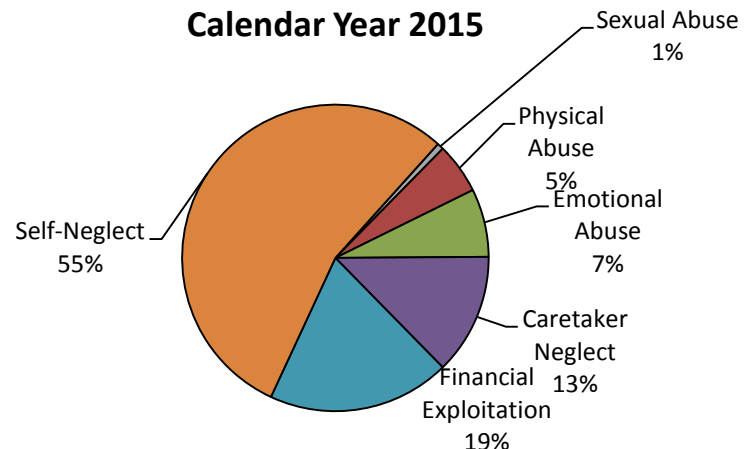
- investigates reports of abuse, neglect or exploitation
- arranges for services to help make adults safe, allowing the most personal freedom possible
- seeks guardianship and/or conservatorship of adults who are unable to make decisions for themselves and have no suitable or willing family or friend to help them

The **Financial Abuse Specialty Team (FAST)** focuses on addressing financial abuse and working with local district attorneys to prosecute criminal acts.

**Percentage of Male/Female Victims  
Calendar Year 2015**



**Substantiated Dangers  
Calendar Year 2015**



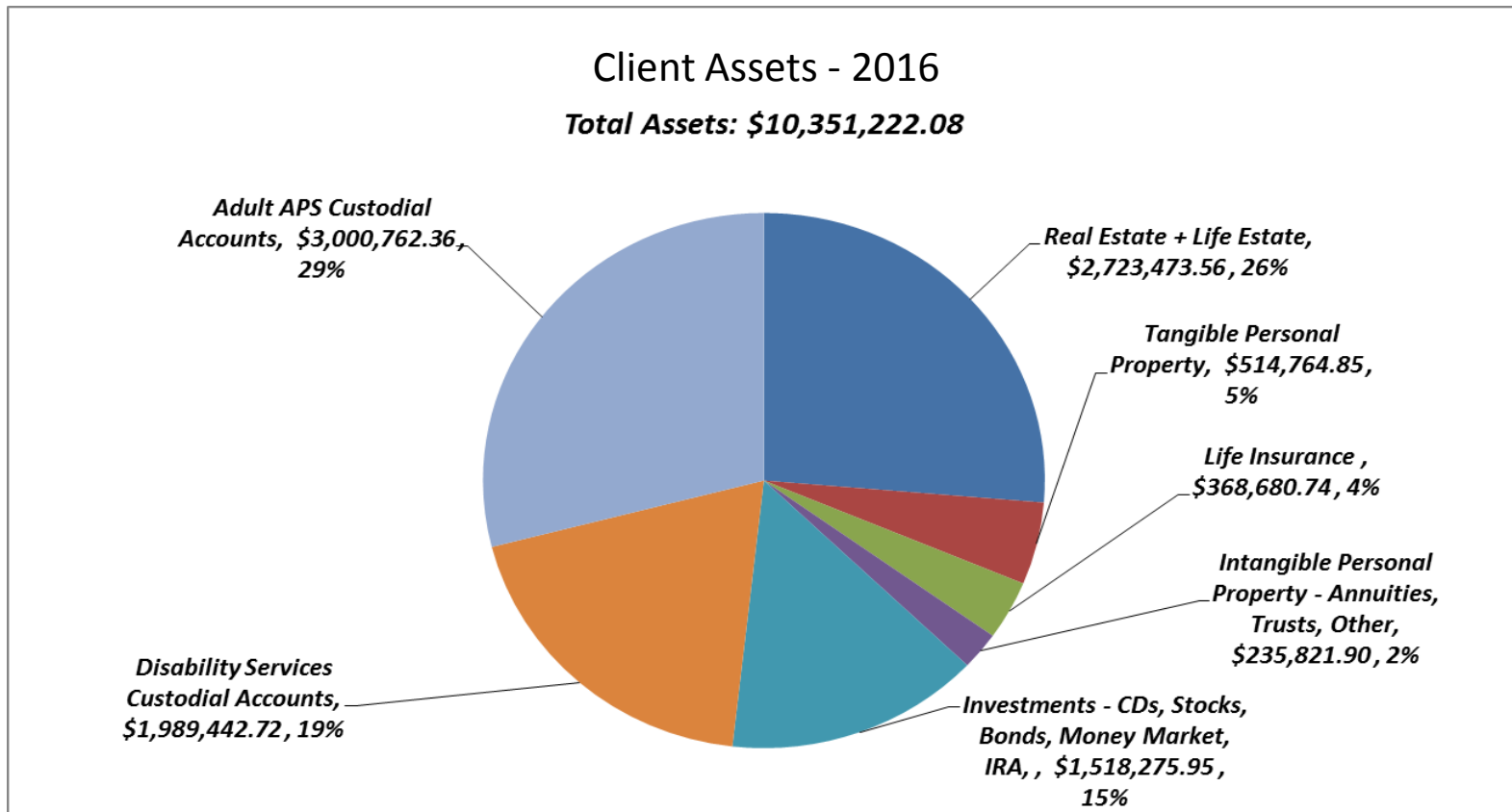
# OADS: Public Guardianship and Conservatorship

**OADS is the DHHS Commissioner's designated public guardian and public conservator representative to act as a substitute decision maker on behalf of incapacitated adults.**

- 1,250 public wards (guardianship) and/or protected persons (conservatorship) are served annually.
- Over \$10M in client assets are managed by OADS.
- The Commissioner is appointed guardian by the probate courts when less restrictive options are not available.
- An appointment is made only when there is no suitable and willing private individual to serve as private guardian or conservator.
- A guardianship appointment may be full or limited to certain areas such as medical or residential decision making.
- Conservatorship appointments are made to protect, preserve, and manage estates of incapacitated adults.

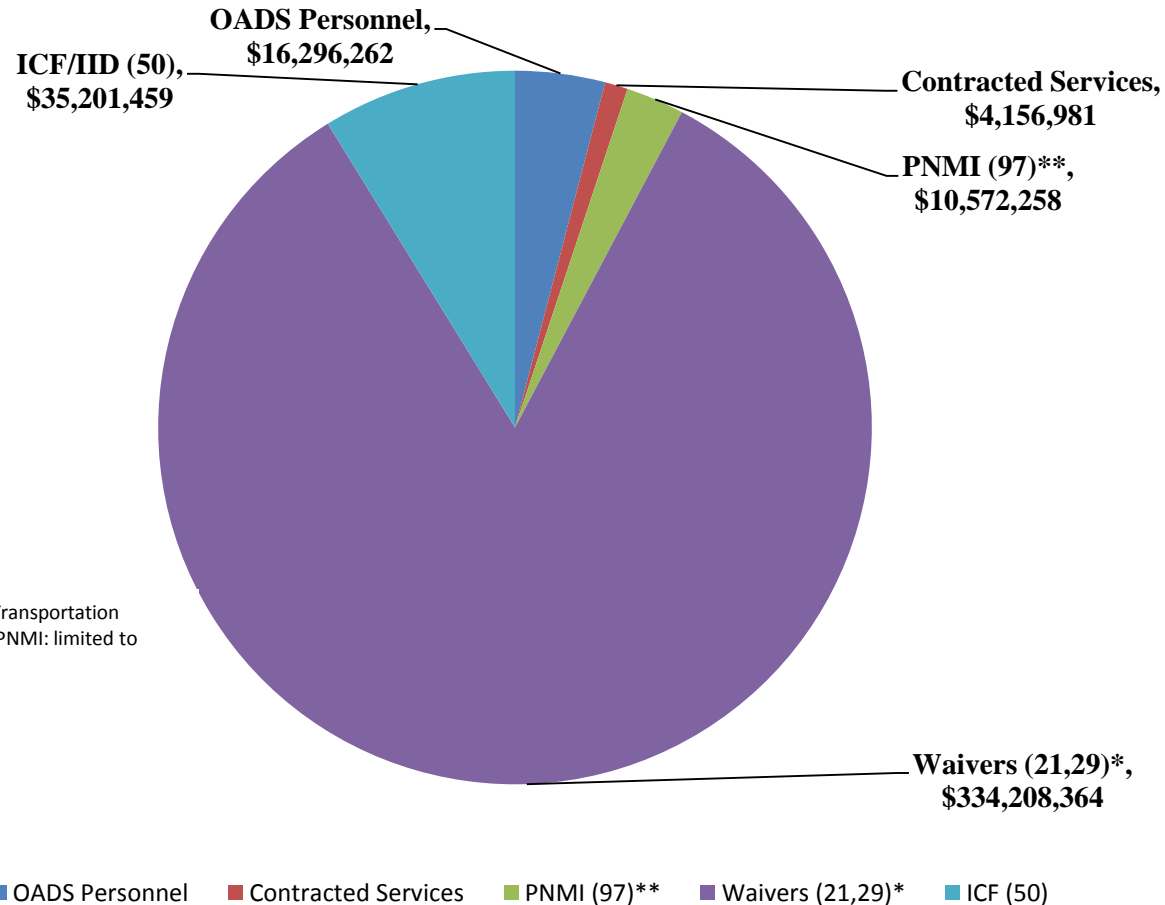
# OADS: Estate Management

OADS identifies, secures and monitors the financial assets of clients under Public Guardianship and/or Conservatorship. OADS makes decisions and assists with the disposition of property and preparation of tax returns. OADS also serves as representative payee for Social Security and other benefits.



# OADS: Developmental Services

## Developmental Services SFY16 \$400,435,324



# OADS: Developmental Services

## MaineCare Waiver Services

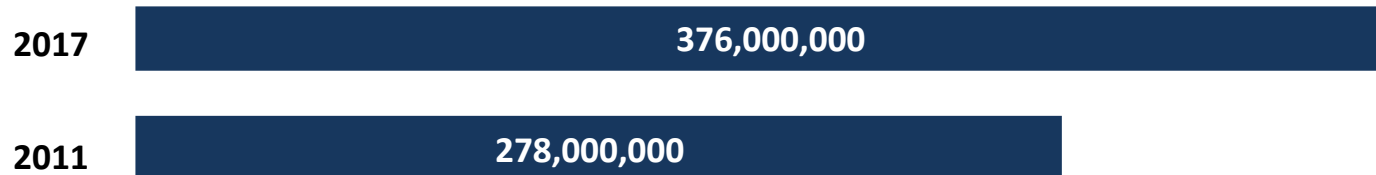
- **Home Supports** – in-home habilitative training and/or personal assistance services
- **Work Supports** – services and training activities provided at employment sites to help maintain jobs
- **Community Supports** – skill building in the areas of community engagement, inclusion and personal development

Comprehensive Benefits for Members with Intellectual Disabilities or Autistic Disorder (Section 21)	Support Services for Adults with Intellectual Disabilities or Autistic Disorder (Section 29)
3,044 individuals served	1,966 individuals served

# OADS: Developmental Services

**Developmental Disabilities** – Since 2011, reimbursement for services to Mainers with developmental disabilities has increased by nearly **\$100 million, a 35% increase – serving an additional 1,050 of Maine’s most vulnerable.**

- 2017 Projected Reimbursement: \$376 million; 5,178 members served by Section 21 and 29.
- 2011 Reimbursement: \$278 million; 4,128 members served by Section 21 and 29.



# OADS: Developmental Services

## Crisis Prevention and Intervention Services

- 24 hours per day, seven days a week
- Serves adults with intellectual disabilities and persons receiving Brain Injury Waiver (MaineCare Section 18)
- Assistance to address crisis incidents in-home
- Short-term residential service

Crisis Services	Persons Served FY 2016
Crisis Residential Services Admissions	64
Outreach	1,108
In-Home Crisis Support	40
Telephone Support	3,366
Permission for Medical Treatment	572
Consultation/Education	817

# OADS: Employment Services

300 Maine businesses employ clients receiving home and community based waiver services. Initiatives to support employment of older adults and adults with disabilities include:

- The **Employment First Maine Act** makes employment the first and preferred service for the Department's clients.
- Maine's **Employment Workforce Development System** provides certification, advanced training and support to employment professionals.
- The Maine **Business Leadership Network** provides resources and support to employers to hire employees with disabilities.

Individuals Receiving Job Supports and Group Supported Employment		Brain Injury (Section 18)	Intellectual Disabilities and Autism Spectrum Disorder (Sections 21 and 29)
	Career Planning	0	133
	Supported Employment	0	84
	Work Support Individual	1	713
	Work Support Group	0	113
	Totals	1	1,043

# OADS: Strategic Initiatives for 2017-2018

## **Aging & Long Term Care**

Improve access to home and community services to allow aging adults and adults with disabilities to remain in community settings

- Reduce the number of unstaffed recipients of home based care services
- Increase access to home delivered meals
- Improve integration of health and disease prevention

## **Intellectual Disabilities and Autism**

Improve service system to insure health, safety and highest degree of independence for each person

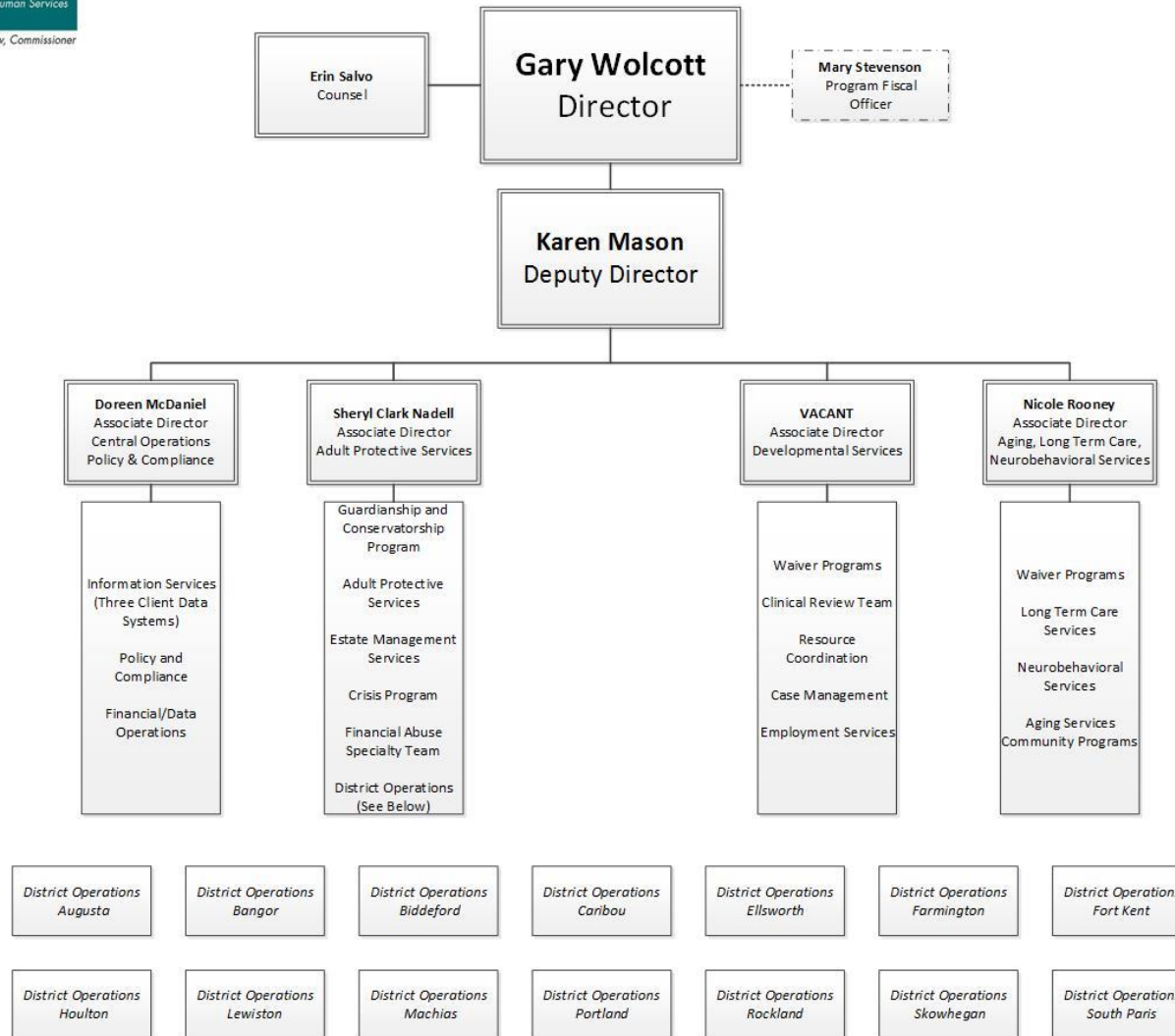
- Enhance the Person Centered Planning process and implement best practices for support
- Increase use of assistive technologies to reduce risks and improve independence
- Improve competitive employment rates of persons served
- Improve the quality of community case management for each member

## **Adult Protective & Public Guardianship Services**

Improve Adult Protective and Guardianship services through restructuring and standardization

- Improve Estate Management services in protection and management of public ward assets
- Increase the use of alternatives to guardianship and use of limited guardianships to maximize independence of vulnerable persons

# OADS: Our Organization



# If You Suspect ABUSE, NEGLECT or EXPLOITATION of a Vulnerable Adult

**Please Call Adult Protective Services Immediately:**

**Nationwide 24-hour, toll-free 1-800-624-8404**

**TTY In State, Maine Relay 711**

**TTY Out-of-State 207-287-3492**

It is estimated that less than 5% of elder abuse is reported.

# OADS: Program and Policy Key

Adult Day Services – OADS Policy Section 61

Consumer Directed Home Based Services – OADS Policy Chapter 11

Consumer Directed Services – MaineCare Policy Section 12

Home Health Services – MaineCare Policy Section 40

Homeward Bound – Money Follows the Person Demonstration Grant

In Home and Community Supports – OADS Policy Section 63

Independent Support Services (Homemaker) – OADS Policy Section 69

Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) – MaineCare Policy Section 50

Nursing Facility (NF) – MaineCare Policy Section 67

Private Duty Nursing/Personal Care Services (PDN/PCS) – MaineCare Policy Section 96

Private Non-Medical Institutional Services (PMNI) Residential Care – MaineCare Policy Section 97

Waiver Services for Adults with Brain Injury – MaineCare Policy Section 18

Waiver Support Services for Adults with Intellectual Disabilities and Autistic Disorder – MaineCare Policy Section 29

Waiver Services for Adults with Other Related Conditions – MaineCare Policy Section 20

Waiver Services for the Elderly and Adults with Disabilities – MaineCare Policy Section 19

Waiver Services for Members with Intellectual Disabilities or Autistic Disorder – Section 21